EMERGENCY MEDICAL SERVICES AUTHORITY

10901 GOLD CENTER DR., SUITE 400 RANCHO CORDOVA, CA 95670 (916) 322-4336 FAX (916) 322-1441



May 9, 2019

Ms. Nancy Lapolla, EMS Administrator San Mateo County EMS Agency 801 Gateway Boulevard, 2nd Floor South San Francisco, CA 94080

Dear Ms. Lapolla:

This letter is in response to San Mateo County's 2018 EMS Plan Update submission to the EMS Authority on February 28, 2019.

I. Introduction and Summary:

The EMS Authority has concluded its review of San Mateo County's 2018 EMS Plan Update and is approving the plan as submitted.

II. History and Background:

San Mateo County received its last full plan approval for its 2017 plan submission, and its last annual plan update for its 2012 plan submission.

Historically, we have received EMS Plan submissions from San Mateo County for the following years:

- 1994
- 2010
- 2003
- 2012

- 2006
- 2017
- 2008

Health and Safety Code (HSC) § 1797.254 states:

"Local EMS agencies shall annually (emphasis added) submit an emergency medical services plan for the EMS area to the authority, according to EMS Systems, Standards, and Guidelines established by the authority".

Ms. Nancy Lapolla, EMS Administrator May 9, 2019 Page 2 of 3

The EMS Authority is responsible for the review of EMS Plans and for making a determination on the approval or disapproval of the plan, based on compliance with statute and the standards and guidelines established by the EMS Authority consistent with HSC § 1797.105(b).

III. Analysis of EMS System Components:

Following are comments related to San Mateo County's 2019 EMS Plan Update. Areas that indicate the plan submitted is concordant and consistent with applicable guidelines or regulations, HSC § 1797.254, and the EMS system components identified in HSC § 1797.103, are indicated below:

	roved	Not Approved	System Organization and Management
В.	\boxtimes		Staffing/Training
C.	\boxtimes		Communications
D.	\boxtimes		Response/Transportation
			1. Ambulance Zones
			 Based on the documentation provided, please find enclosed the EMS Authority's determination of the exclusivity of San Mateo County's ambulance zones.
E.	\boxtimes		Facilities/Critical Care
F.	\boxtimes		Data Collection/System Evaluation
G.	\boxtimes		Public Information and Education
Н.	\boxtimes		<u>Disaster Medical Response</u>

IV. Conclusion:

Based on the information identified, San Mateo County's 2018 EMS Plan Update is approved.

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Pursuant to HSC § 1797.105(b):

"After the applicable guidelines or regulations are established by the Authority, a local EMS agency may implement a local plan...unless the Authority determines that the plan does not effectively meet the needs of the persons served and is not consistent with the coordinating activities in the geographical area served, or that the plan is not concordant and consistent with applicable guidelines or regulations, or both the guidelines and regulations established by the Authority."

V. Next Steps:

San Mateo County's next annual EMS Plan Update will be due on or before May 31, 2019. If you have any questions regarding the plan review, please contact Ms. Lisa Galindo, EMS Plans Coordinator, at (916) 431-3688.

Sincerely,

Tom McGinnis, EMT-P

Chief, EMS Systems Division

Enclosure

2018 San Mateo EMS Plan – Transportation Approved

2018

EMS SYSTEM PLAN UPDATE



San Mateo County EMS Agency

801 Gateway Boulevard, Second Floor South San Francisco, California 94080

Submitted February 2019



San Mateo County 2018 EMS Plan Executive Summary

The San Mateo County EMS system remained stable and continues to make progress toward achieving several of our systems' long-term goals. The EMS Agency continues to experience successful collaborations with key system partners including our ALS Fire First Responder Agencies, contracted ALS ambulance provider, American Medical Response (AMR), and our receiving and specialty care centers, several of which are located within other EMS agency jurisdictions.

Accomplishments Since Our Last Report

- Completed a system stakeholder review and evaluation of the current EMS system and pre-hospital care delivery model in preparation of an 9-1-1 ambulance Request for Proposals (RFP).
- Completed 9-1-1 ambulance RFP process after receiving EMSA approval.
- Anticipate bringing new 9-1-1 ambulance agreement to Board of Supervisors for approval in April 2019.
- EMS developed an annual report which is available on our website and has been shared with all system stakeholders.
- EMS Agency continues management of the Health System Emergency Preparedness Program merging the HPP and PHEP programs under the EMS Division in San Mateo County.
- Using video laryngoscopy to facilitate. Success rates monitored with weekly system-wide review of all cardiac arrest focused on video laryngoscopy utilization and High-Performance CPR.
- San Mateo County STEMI System is exploring the use of American Heart Association Get-with-the-Guidelines STEMI data collection program through a three-month trial period with the intent to transition to this data collection system.
- Partnered with AHA and the San Mateo County designated STEMI centers to host a Bay Area Cardiovascular Conference in March of 2019.
- Further refined our tiered stroke system based on time last known well.
- Partnered with the AHA and San Mateo designated stroke centers to provide an all-day stroke conference for 175 health care practitioners.
- Designated Mills Peninsula Medical Center as a Thrombectomy Capable Center following stroke regulations and the Joint Commission guidelines. A site visit was conducted by and independent neurovascular clinician and San Mateo County clinical staff to verify capabilities.
- Completed a prehospital research study with Stanford University involving paramedics with specialized training conducting a mNIHSS enroute to the



receiving stroke facility using an iPad and then having their results validated and communicated back to the prehospital agency, by a stroke neurologist.

- Implemented American Heart Association Get-with-the Guideline Stroke data software system and utilizing data for quality indicators report with from designated stroke centers in San Mateo County.
- Worked with Mills Peninsula Medical Center and AMR to implement a Mobile Stroke Unit (MSU). Participating in national research trial on the efficacy of a MSU being integrated as part of the EMS system' for stroke care.
- Full implementation of First Pass to establish clinical quality improvement oversight has been on hold while we update treatment protocols.
- Worked with AMR to update MEDS ePCR system for San Mateo and for all MEDS users in California making EMSA primary impression list a mandatory requirement.
- System redesign of patient protocols aligning with the EMSA primary impression list.
- Completed APOT data collection validation and submitted data to EMSA.
- Participated in National Cardiac Arrest to Enhance Survival (CARES) registry system.
- Continue to utilize a high-performance cardiopulmonary resuscitation (CPR) response protocol with the goal of continued improvement in overall survival of cardiac arrest.
- Supported San Mateo County Health in further development of Continuity of Operations Plans.
- Expanded the San Mateo Healthcare Coalition to include more than 50 members.
- Continue to expand healthcare participation using ReddiNet® as our emergency communication system and expanded the system to all skilled nursing facilities within San Mateo County.
- Provided mutual aid resources, including RDMHC services, to the Northern California wildfires.
- Continue to participate in county-wide system implementation of a new computeraided dispatch system.
- Hired Associate EMS Agency Director to ensure a smooth transition of leadership when current EMS Agency Director retires in Fall of 2019.
- Hired EMS Operations Manager with immediate priorities to support implementation of new Computer Assisted Dispatch system and implementation of full spectrum of FirstWatch/FirstPass data reporting suite.
- Received a supplemental grant from CDPH-EPO to update a Multi-Agency-Coordination (MAC) group guideline document for Region 2 as part of the



collaborative efforts of the Association of Bay Area Health Officers (ABAHO).

- Ongoing efforts to collaborate with Bay Area Air Quality Management District to align smoke messaging as part of ABAHO.
- Participate in bi-monthly county-wide death review committee with the goal of identifying preventable deaths. The review committee led by the County Health Leadership team has representatives of San Mateo Older Adults Program, Public Health, Family Health, Behavioral Health and Recovery Services, Correctional Health and EMS.
- Public Health Nurse continues to lead the San Mateo County Fall Prevention Coalition.
- Implement LEAN performance improvement process for internal and external problem solving.
- Created a redundant communication system on the Everbridge platform.
- Provided preparedness education for vulnerable populations.
- Provided Cybersecurity training to Healthcare Coalition.
- Worked with BAMPWG to develop Baymeds app for medical counter measures.
- Provided training to the Healthcare Coalition members on EOM, MCM, MCIs, MHOAC guides.
- Conducted 3 full scale exercises with partners like Healthcare Coalition, FBI, National Guard, AMR, CERT, Fire, Law, OES, San Francisco International Airport, Corner's Office, and Red Cross.
- Received promising practices award from CDPH EPO for expanding the Healthcare Coalition.
- Ensured Flu season outreach and Preparedness.
- Worked with UASI regional group to create Sheltering Toolkit.
- Activated San Mateo County Health Policy Group for three (3) exercises.
- Created the Healthcare Coalition Communication Plan.



A. SYSTEM ORGANIZATION AND MANAGEMENT

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short- range plan	Long-range plan
Agen	cy Administration:					
1.01	LEMSA Structure	N. Carlotte	X			
1.02	LEMSA Mission		Х			
1.03	Public Input		X			
1.04	Medical Director		X	X		
Plann	ning Activities:					
1.05	System Plan	+	X			
1.06	Annual Plan Update		X			
1.07	Trauma Planning*		X	X		
1.08	ALS Planning*		Х			
1.09	Inventory of Resources		Х			45
1.10	Special Populations		X	X		
1.11	System Participants		X			
Regu	latory Activities:					
1.12	Review & Monitoring		X			
1.13	Coordination		X			
1.14	Policy & Procedures Manual		X			
1.15	Compliance w/Policies		X			-
Syste	em Finances:					
1.16 Mech	Funding anism		X			
Medi	cal Direction:					
1.17	Medical Direction*		X			
1.18	QA/QI		X	X	1	



1.19 Policies,				
Procedures		X	X	
Protocols	N	-		



A. SYSTEM ORGANIZATION AND MANAGEMENT (continued)

	(4)	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
1.20	DNR Policy		X			
1.21	Determination of Death		X			
1.22	Reporting of Abuse		X			
1.23	Interfacility Transfer		X			1/1
Enha	nced Level: Advanced	Life Support				
1.24	ALS Systems		X	X		
1.25	On-Line Medical Direction		×	Х		
Enha	nced Level: Trauma Ca	re System:				
1.26	Trauma System Plan		X			
Enha	nced Level: Pediatric E	mergency Med	ical and Critic	al Care System:		
1.27	Pediatric System Plan		X			
Enha	nced Level: Exclusive	Operating Areas	s:			
			X			X



B. STAFFING/TRAINING

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Local	EMS Agency:		MEIE			
2.01	Assessment of Needs		Х			
2.02	Approval of Training		X			
2.03	Personnel		X			
Dispa	tchers:					
2.04	Dispatch Training	5	X	X		
First	Responders (non-tra	ansporting):				
2.05	First Responder Training		X	Х		
2.06	Response		X			
2.07	Medical Control		X			
Trans	porting Personnel:					THE LAND
2.08	EMT-I Training		X	X		
Hosp	ital:					
2.09	CPR Training		Х			· · · · · · · · · · · · · · · · · · ·
2.10	Advanced Life Support		X			
Enhai	nced Level: Advanc	ed Life Support:				
2.11	Accreditation Process		X			
2.12	Early Defibrillation		X			
2.13	Base Hospital Personnel	¥0	X			



C. COMMUNICATIONS

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short- range plan	Long- range plan
Comn	nunications Equipme	ent:				
3.01	Communication Plan*		×	X		£.
3.02	Radios	*	X	X		
3.03	Interfacility Transfer*		X			
3.04	Dispatch Center		X	72		
3.05	Hospitals		X	X		
3.06	MCI/Disasters		X			
Public	c Access:					
3.07	9-1-1 Planning/ Coordination		X	X		
3.08	9-1-1 Public Education		×	H ⁺		
Reso	urce Management:					
3.09	Dispatch Triage		Х	X		
3.10	Integrated Dispatch		X	X		



D. RESPONSE/TRANSPORTATION

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short- range plan	Long- range plan
Unive	ersal Level:					
4.01	Service Area Boundaries*	6	X	X		
4.02	Monitoring		X	X		
4.03	Classifying Medical Requests		X			
4.04	Prescheduled Responses		X		14	
4.05	Response Time*		X			
4.06	Staffing		X			(4)
4.07	First Responder Agencies		X			
4.08	Medical & Rescue Aircraft*		X			
4.09	Air Dispatch Center		X			
4.10	Aircraft Availability*		X			
4.11	Specialty Vehicles*		X	X		
4.12	Disaster Response		X			
4.13	Intercounty Response*		×			
4.14	Incident Command System		X			
4.15	MCI Plans		X			
Enha	nced Level: Advanced Lit	e Support:				
4.16	ALS Staffing		X	X		
4.17	ALS Equipment		X			
Enha	nced Level: Ambulance F	Regulation:	ARIBA			
4.18	Compliance		X			
Enha	nced Level: Exclusive Op	erating Perr	nits:			
4.19	Transportation Plan		X			



4.20 "Grandfathe	ring"	X	
4.21 Compliance		X	
4.22 Evaluation		X	



E. FACILITIES/CRITICAL CARE

	9. 18.	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Unive	rsal Level:					
5.01	Assessment of Capabilities		X	X		X
5.02	Triage & Transfer Protocols*		X			
5.03	Transfer Guidelines*		Х			
5.04	Specialty Care Facilities*		X			
5.05	Mass Casualty Management		X	X		N=
5.06	Hospital Evacuation*		X			X
Enha	nced Level: Advan	ced Life Suppor	t:			
5.07	Base Hospital Designation*		×	*		
Enha	nced Level: Traum	a Care System:				
5.08	Trauma System Design		×			
5.09	Public Input		X	0		
Enha	nced Level: Pediat	ric Emergency I	Medical and Cr	itical Care System	n:	
5.10	Pediatric System Design		X			
5.11	Emergency Departments		X	X		
5.12	Public Input		Х		*	
Enha	nced Level: Other	Specialty Care S	Systems:			
5.13	Specialty System Design		X			
5.14	Public Input		X			



F. DATA COLLECTION/SYSTEM EVALUATION

	4	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Unive	ersal Level:	all establish				
6.01	QA/QI Program		Χ	X		
6.02	Prehospital Records		X			1 7
6.03	Prehospital Care Audits		×			64
6.04	Medical Dispatch		Χ			
6.05	Data Management System*		×			125
6.06	System Design Evaluation		×			
6.07	Provider Participation	27	X			
6.08	Reporting		Χ			
Enha	nced Level: Advance	d Life Support	MATERIAL PROPERTY.			
6.09	ALS Audit		X	Х		
Enha	nced Level: Trauma (Care System:				
6.10	Trauma System Evaluation	14	×			
6.11	Trauma Center Data		X	Х		(a) (



G. PUBLIC INFORMATION AND EDUCATION

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Unive	ersal Level:					
7.01	Public Information Materials		×	X	v	
7.02	Injury Control		X	X		
7.03	Disaster Preparedness	F	Х	X		(V)
7.04	First Aid & CPR Training		X	×		



H. DISASTER MEDICAL RESPONSE

	9 %	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short- range plan	Long-range plan
Unive	rsal Level:					
8.01	Disaster Medical Planning*		X			
8.02	Response Plans		X	X		
8.03	HazMat Training		X	ž.		
8.04	Incident Command System		X	X		
8.05	Distribution of Casualties*)	X			
8.06	Needs Assessment		X	X		
8.07	Disaster Communications*		X			1
8.08	Inventory of Resources		X	X		
8.09	DMAT Teams		X	X		
8.10	Mutual Aid Agreements*	T	×			
8.11	CCP Designation*		X			
8.12	Establishment of CCPs		X			'n
8.13	Disaster Medical Training		×	X		
8.14	Hospital Plans		X	X		
8.15	Interhospital Communications		X			
8.16	Prehospital Agency Plans	1	X	X	1	
Enha	nced Level: Advance	d Life Support:				
8.17	ALS Policies		X			
Enha	nced Level: Specialty	y Care Systems:				
8.18	Specialty Center Roles		X			
Enha	nced Level: Exclusiv	e Operating Areas	/Ambulance	Regulations:		
8.19	Waiving Exclusivity		×			V X



LEMSA: San Mateo County

FY: 2018

Standard	EMSA Requirement	Meets	one year or less) OR Long	Progress	Objection
5	Linox vedantene	Req.	Range (more than one year)	Progress	Objective
5.01	Assessment of Capabilities	Yes	Long Range	Complete	LEMSA has longstanding written agreements with all in-county hospitals.
5.06	Hospital Evacuation	Yes	Long Range	Complete	LEMSA will coordinate hospital evacuations in coordination with existing hospital evacuation plans and MCI plan.
8.10	Mutual Aid Agreements	N _O	Long Range	Complete	San Mateo County entered into the California Mutual Aid Region II – Assistance Cooperative Agreement for Emergency Medical and Health Disaster Assistance agreement on September 26, 2017
		*1			
				*	



TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT

Repo	orting Year: 2018	
IOTI	E: Number (1) below is to be completed for each county. The balance of Table 2 refers t cy.	o each
	Percentage of population served by each level of care by county: (Identify for the maximum level of service offered; the total of a, b, and c should equal 10	00%.)
	County: San Mateo County	
	A. Basic Life Support (BLS)	0%
	B. Limited Advanced Life Support (LALS) C. Advanced Life Support (ALS)	0% 100%
2.	Type of agency: □ Public Health Department	
	☐ Other (non-health) County Department	
	☐ Joint Powers Agency	
	☐ Private Non-Profit Entity	
	☐ Other:	
3.	The person responsible for day-to-day activities of the EMS agency reports to: □ Public Health Officer	
	 ☐ Fubilit Fleatiff Officer ☐ Health Services Agency Director/Administrator 	
	☐ Board of Directors	
	□ Other:	
4.	Indicate the non-required functions which are performed by the agency:	
	□ Designation of trauma centers/trauma care system planning	
	□ Designation/approval of pediatric facilities	
	□ Designation of other critical care centers □	
	□ Development of transfer agreements	
	□ Enforcement of local ambulance ordinance	
	□ Operation of ambulance service	
	□ Continuing education	
	□ Personnel training	
	Operation of oversight of EMS dispatch center	



	A 14011-medical disaster planning		
	☐ Administration of critical incident stress debriefing team (CISD)		
	☐ Administration of disaster medical assistance team (DMAT)		
	□ Administration of EMS Fund [Senate Bill (SB) 12/612]		
	Other:		
	☐ Other:		
	Other:		
i.	EXPENSES		
	Salaries and benefits (All but contract personnel)	\$	1,101,727
	Contract Services (e.g. medical director)		4,722,776
	Operations (e.g. copying, postage, facilities)	\$	<u>190,797</u>
	Travel	\$	3,046
	Fixed assets	\$	0
	Indirect expenses (overhead)	\$	193,987
	Ambulance subsidy	\$	<u>0</u> 1,354,145
	EMS Fund payments to physicians/hospital Dispatch center operations (non-staff)	Ψ	0
	Training program operations		<u>0</u>
	Other: Measure K	\$	35,205
	Other: Fees to EMSA (EMT and paramedic)	\$	14,128
	TOTAL EXPENSES	\$	7,615,709
6.	SOURCES OF REVENUE		
	Special project grant(s) [from EMSA]	\$	<u>0</u>
	Preventive Health and Health Services (PHHS) Block Grant	\$	<u>0</u>
	Office of Traffic Safety (OTS)	\$	<u>O</u>
	State general fund (Maddy, Richie)	\$	1,354,145
	County general fund	\$	<u>0</u>
	Other local tax funds (e.g., EMS district)	\$	41,416
	County contracts (e.g. multi-county agencies)	\$	410,699
	Certification fees	\$	33,404



Training progran	n approval fees	. \$	<u>0</u>
Training progran	n tuition/Average daily attendance funds (ADA)	\$	<u>0</u>
	tnership ACT (JTPA) funds/other payments	\$	<u>0</u>
Base hospital ap		\$	<u>0</u>
Trauma center a		\$	<u>0</u>
Trauma center o	designation fees	\$	<u>0</u>
Pediatric facility	approval fees	\$	<u>0</u>
	designation fees	\$	0
	re center application fees	\$	<u>0</u>
STEMI facility de		\$	125,000
	Capable Stroke Center application fee	\$	7,000
	vice/vehicle fees	\$	<u>0</u>
Contributions		\$	<u>0</u>
EMS Fund (SB	12/612)	\$	519,340
Other fees:	EMS admin fee for Maddy & Richie funds	\$	<u>415,606</u>
Other fees:	AMR pass-through to JPA	\$	4,574,971
Other fees:	Medi-Cal admin activities (MAA)	\$	120,000
Other fees:	EMSA portion of certification fees	\$	14,128
TOTAL REVEN	IUE	\$	7,615,709

TOTAL REVENUE SHOULD EQUAL TOTAL EXPENSES.

IF THEY DON'T, PLEASE EXPLAIN.



7. Fee structure

☐ We do not charge any fees

○ Our fee structure is:

First responder certification	\$ N/A
EMS dispatcher certification	\$ <u>N/A</u>
EMT-I certification	\$ <u>125</u>
EMT-I recertification	\$ <u>87</u>
EMT-defibrillation certification	\$ N/A
EMT-defibrillation recertification	\$ N/A
AEMT certification	\$ N/A
AEMT recertification	\$ N/A
EMT-P accreditation	\$ <u>50</u>
Mobile Intensive Care Nurse/Authorized Registered Nurse certification	\$ N/A
MICN/ARN recertification	\$ N/A
EMT-I training program approval	\$ N/A
AEMT training program approval	\$ <u>N/A</u>
EMT-P training program approval	\$ N/A
MICN/ARN training program approval	\$ <u>N/A</u>
Base hospital application	\$ N/A
Base hospital designation	\$ <u>N/A</u>
Trauma center application	\$ N/A
Trauma center designation	\$ N/A
Pediatric facility approval	\$ N/A
Pediatric facility designation	\$ N/A
Other critical care center application	
Type: STEMI	\$ N/A
Type: Thrombectomy Capable Stroke Center	\$ 7,000
Other critical care center designation	
Type: <u>STEMI</u>	\$ 25,000
Type: Primary Stroke Center	\$
Type: Thrombectomy Capable Stroke Center	\$
Type: Comprehensive Stroke Center	\$ <u>N/A</u>



Ambulance service licence \$ N/A

Ambulance vehicle permits \$ N/A

Other: \$ N/A

Other: \$ N/A

Other: \$ N/A



TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT (cont.)

Category	Actual Title	FTE Positions (EMS only)	Top Salary by hourly equivalent	Benefits (% of salary)	Comments
EMS Admin./Coord./Director	EMS Director	1.0	\$87.63	40%	
Asst. Admin. or Admin. Asst. or Admin. Mgr.	Clinical Services Manager II	1.0	\$83.46	40%	
ALS Coord./Field Coord./Trng Coordinator	Public Health Nurse (PHN)	1.0	\$55.86	40%	
Program Coordinator/Field Liaison (Non-clinical)	Management Analyst	1.0	\$53.78	40%	
Trauma Coordinator	See PHN above				
Medical Director	EMS Medical Director	0.33	\$200.00	0%	Contract with Stanford Hospital; MD is not a EMS Agency employee
Other MD/Medical Consult/Training Medical Director					
Disaster Medical Planner	Health Emergency Preparedness Program Manager	1.0	\$62.67	40%	
Dispatch Supervisor					
Medical Planner					
Data Evaluator/Analyst					
QA/QI Coordinator	See Clinical Services Manager II above				
Public Info. & Education Coordinator	Community Program Specialist II	1.0	\$39.81	40%	
Executive Secretary	Administrative Assistant II	1.0	\$42.45	40%	

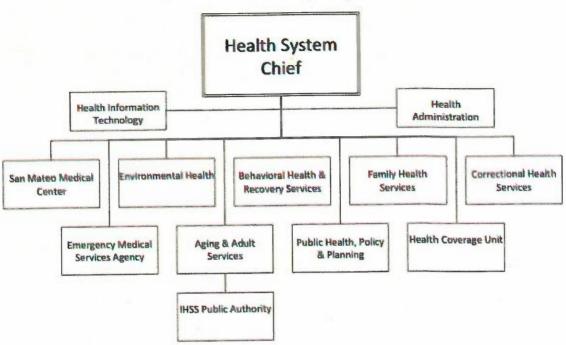


Other Clerical					
Data Entry Clerk					
Other	Health Emergency Communications and Trainer	1.0	\$39.81	40%	
Other	Health Emergency Preparedness Analyst	1.0	\$22.00	40%	
Other	STEP Intern	1.0	\$17.50	40%	
Other	EMS Management Fellow	1.0	\$40.00	40%	
Other	Special Care Coordinator	0.25	\$64.11	0%	

Include an organizational chart of the local EMS agency and a county organization chart(s) indicating how the LEMSA fits within the county/multi-county structure.



San Mateo Health System



FY 2017-19



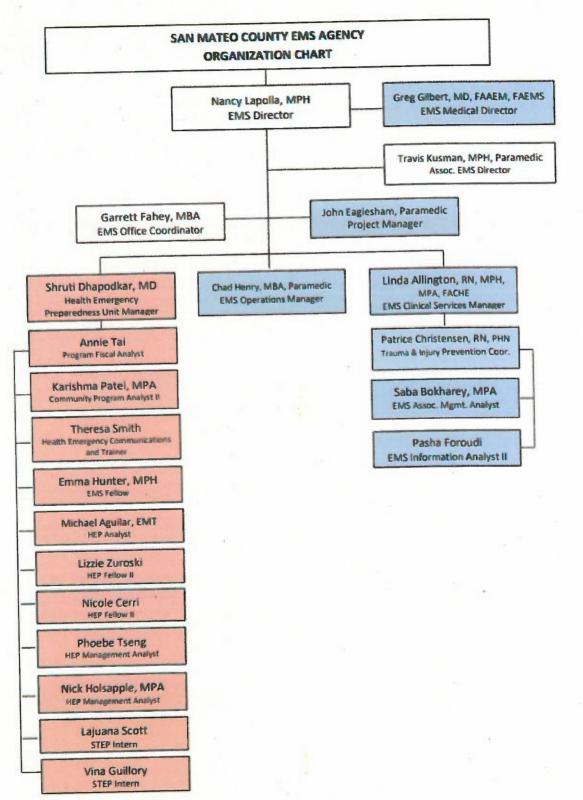




TABLE 3: SYSTEM RESOURCES AND OPERATIONS - Personnel/Training

EMS System:

San Mateo County

Reporting Year:

2018

NOTE: Table 3 is to be reported by agency.

	EMT - Is	EMT - IIs	EMT - Ps	MICN
Total Certified	343	N/A		N/A
Number newly certified this year	103	N/A		N/A
Number recertified this year	240	N/A		N/A
Total number of accredited personnel on July 1 of the reporting year			527	N/A
Number of certification reviews resulti	ng in:			
a) formal investigations	3	N/A		N/A
b) probation	3	N/A	N/A	N/A
c) suspensions	0	N/A	N/A	N/A
d) revocations	0	N/A		N/A
e) denials	0	N/A		N/A
f) denials of renewal	0	N/A		N/A
g) no action taken	0	N/A	N/A	N/A

1.	Number of EMS dispatch agencies utilizing EMD Guidelines:	1
2.	Early defibrillation: a) Number of EMT=I (defib) certified	N/A
	b) Number of public safety (defib) certified (non-EMT-I)	N/A
3.	Do you have a first responder training program	□ yes ⊠ no



TABLE 4: COMMUNICATIONS

Note: Table 4 is to be answered for each county.

Count	ty: San Mateo					
Repo	rting Year: 2018					
1.	Number of primary Public Service Answering Points (PSAP)	14				
2.	Number of secondary PSAPs	1				
3.	Number of dispatch centers directly dispatching ambulances	1				
4.	Number of EMS dispatch agencies utilizing EMD guidelines	1				
5.	Number of designated dispatch centers for EMS Aircraft	1				
6.	Who is your primary dispatch agency for day-to-day emergencies? San Mateo County Public Safety Communications					
7.	Who is your primary dispatch agency for a disaster? San Mateo County Public Safety Communications					
8.	Do you have an operational area disaster communication system?	⊠ Yes □ No				
	a. Radio primary frequency 700MHz trunked					
	b. Other methods Microwave (21.8 – 22.4 GHz; 23.0 – 23.6 GHz); Fire VHF radio channels					
	c. Can all medical response units communicate on the same disaster communications system?	⊠ Yes □ No				
	d. Do you participate in the Operational Area Satellite Information System (OASIS)?	⊠ Yes □ No				
	e. Do you have a plan to utilize the Radio Amateur Civil Emergency Services (RACES) as a back-up communication system?	⊠ Yes □ No				
	1) Within the operational area?	⊠ Yes □ No				
	2) Between operation area and the region and/or state?	⊠ Yes □ No				



TABLE 5: RESPONSE/TRANSPORTATION

Reporting Year:

2018

Note: Table 5 is to be reported by agency.

Early Defibrillation Providers

Number of EMT-Defibrillation providers 1.

SYSTEM STANDARD RESPONSE TIMES (90TH PERCENTILE)

Enter the response times in the appropriate boxes:

	METRO/URBAN	SUBURBAN/ RURAL	WILDERNESS	SYSTEMWIDE
BLS and CPR capable first responder	n/a	n/a	n/a	n/a
Early defibrillation responder	6:59 minutes	11:59 minutes	21:59 minutes	6:59 – 21:59 minutes
Advanced life support responder	6:59 minutes	11:59 minutes	21:59 minutes	6:59 – 21:59 minutes
Transport Ambulance	12:59 minutes	19:59 minutes	29:59 minutes	12:59 – 29:59 minutes



TABLE 6: FACILITIES/CRITICAL CARE

Reporting Year: 2018 (*data reported is for July 2017-June 2018)

NOTE: Table 6 is to be reported by agency.

Trauma

Trauma	patients:
Hauma	Dallollis.

1.	Number of patients meeting trauma triage criteria Number of major trauma victims transported directly to a trauma	<u>1840*</u>
	center by ambulance	1840*
3.	Number of major trauma patients transferred to a trauma center	<u>87*</u>

4. Number of patients meeting triage criteria who weren't treated at a trauma center

N/A - Non-trauma centers do not submit data to LEMSA

Emergency Departments

Total number of emergency departments	11 (including 4 out of county)
Number of referral emergency services	<u>0</u>
Number of standby emergency services	1
3. Number of basic emergency services	10 (includes 4 out of county)
4. Number of comprehensive emergency services	<u>0</u>

Receiving Hospitals

 Number of receiving hospitals with written agreements 	<u></u>
2. Number of base hospitals with written agreements	1



TABLE 7: DISASTER MEDICAL

Reporting Year: 2018

County:

San Mateo

NOTE: Table 7 is to be answered for each county.

SYSTEM RESOURCES

1.	Casualty Collections Points (CCP)	
	a. Where are your CCPs located? CCPs are located adjacent to each hosp	<u>ital. Alternate site</u>
	designated as needed.	- ES
	b. How are they staffed? Staffed by hospital and volunteer healthcare pers	sonnel.
	c. Do you have a supply system for supporting them for 72 hours?	☐ Yes ☒ No
2.	CISD Do you have a CISD provider with 24-hour capability?	⊠ Yes □ No
3.	Medical Response Team a. Do you have any team medical response capability? b. For each team, are they incorporated into your local response plan? c. Are they available for statewide response? d. Are they part of a formal out-of-state response system?	✓ Yes □ No✓ Yes □ No✓ Yes □ No✓ Yes □ No
4.	 Hazardous Materials a. Do you have any HazMat trained medical response teams? b. At what HazMat level are they trained? <u>First Responder, Technician, and Specialist depending on the fire agency.</u> c. Do you have the ability to do decontamination in an emergency room? d. Do you have the ability to do decontamination in the field? 	Yes □ NoYes □ NoYes □ No
OP	PERATIONS	
1.	Are you using a Standardized Emergency Management System (SEMS) that incorporates a form of Incident Command System (ICS) structure?	⊠ Yes □ No
2.	What is the maximum number of local jurisdiction EOCs you will need to interact with in a disaster?	<u>20</u>



_	Have you tested your MCI Plan this year in a:		
3.	a. real event?		□ No
	b. exercise?	⊠ Yes	□ No
	b. excrose.		
4.	List all counties with which you have a written medical mutual aid agreement:		
	All counties that have entered into the California Mutual Aid Region II - Assis	tance Co	operative
	Agreement for Emergency Medical and Health Disaster Assistance agreement	<u>nt</u>	
5.	Do you have formal agreements with hospitals in your operational area to participate in disaster planning and response?	⊠ Yes	□ No
6.	Do you have a formal agreement(s) with community clinics in your operational areas to participate in disaster planning and response?	⊠ Yes	□ No
7.	Are you part of a multi-county EMS system for disaster response?		☐ No
8.	Are you a separate department or agency?	☐ Yes	⊠ No
9.	If not, to whom do you report? Health System Chief		
8.	If your agency is not in the Health Department, do you have a plan to coordinate public health and environmental health issues with the Health Department?	N/A	



Table 8: Resource Directory

Reporting Year: 2018

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed.

County: San Mateo		Provider: American Medical Response	Response Zone:	one: All except City of South San Francisco
Address: 1510 Rollins Road	ns Road	Number of Ambulance Vehicles in Fleet:	Vehicles in Fleet:	34
	Burlingame, California 94041			
Phone Number: (650) 235-1333	1333	Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day:	nbulances on Duty n Any Given Day:	18
Written Contract:	Medical Director:	System Available 24 Hours:	Level	Level of Service:
⊠ Yes □ No	⊠ Yes □ No	⊠ Yes □ No	☒ Transport☒ A☐ Non-Transport☒ E☐ L	ALS ⊠ 9-1-1 ⊠ Ground BLS ⊠ 7-Digit □ Air LALS □ CCT □ Water
Ownership:	If Public:	If Public:	If Air:	Air Classification:
☐ Public ⊠ Private	☐ Fire☐ Law☐ Other☐ Explain:	☐ City ☐ County☐ State ☐ District☐ Federal	☐ Rotary☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
41,224 Total numbe 29,759 Number of e 11,465 Number of r	Total number of responses Number of emergency responses Number of non-emergency responses	Transporting Agencies 35,723 25,755 9,968	Total number of transports Number of emergency transports Number of non-emergency transports	ports
0 Total number of r	Total number of responses Number of emergency responses	Air Ambulance Services 0 0	Total number of transports Number of emergency transports Number of non-emergency transports	ports



Table 8: Resource Directory

Reporting Year: 2018

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed.

County: San	San Mateo	Provider: South San Francisco Fire Department	Fire Response Zone:	e: City of South San Francisco
Address: 480	480 North Canal Street	Number of Ambulance Vehicle	Vehicles in Fleet:	ហ
	South San Francisco, California 94080			
Phone Number: (65	(650) 829-3950	Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day:	nbulances on Duty n Any Given Day:	ω
Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:	ervice:
☐ Yes ⊠ No	Vo ⊠Yes □ No	⊠ Yes □ No		≥ 9-1-1≥ Ground□ 7-Digit□ AirS□ CCT□ Water□ IFT
Ownership:	<u>o:</u> <u>If Public:</u>	If Public:	If Air:	Air Classification:
⊠ Public □ Private	⋈ Fire□ Law□ OtherExplain:	⊠ City□ County□ State□ District□ Federal	☐ Rotary☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
4,367 Tota 3,185 Num 1,182 Num	Total number of responses Number of emergency responses Number of non-emergency responses	Transporting Agencies 3,681 2,662 1,019	Total number of transports Number of emergency transports Number of non-emergency transports	sports
O Tota	Total number of responses Number of emergency responses Number of non-emergency responses	Air Ambulance Services 0 0 0	Total number of transports Number of emergency transports Number of non-emergency transports	sports



Date: 2018

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: San Mateo County

Area or Subarea (Zone) Name or Title: San Mateo County, except the City of South San Francisco

Name of Current Provider(s): American Medical Response – West (AMR) Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

AMR has provided service under this name since January 1999. The company was the selected proposer per a Request for Proposal Process conducted in 1997/98, 2007/2008, and again in 2018. This provider had been the contract holder since 1990 under the names of Baystar, Medtrans/Laidlaw and AMR. Therefore, AMR has provided uninterrupted emergency ambulance since January 1990.

Area or Subarea (Zone) Geographic Description: San Mateo County, except the City of South San Francisco

Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6): Include intent of local EMS agency and Board action.

Competitive Process - Section 1797.224. Emergency ambulance service - all emergencies. Until 1989 exclusivity language contained in the plan was "advanced life support." Language in plan was amended to "emergency ambulance service" in 1989 with the approval of the EMS Authority. The Board of Supervisors (BOS) approved both the RFP and the contract in 1998 and granted a five-year contract extension in 2003. Contract included emergency ambulance service and paramedic first response (fire service was a subcontractor to the contractor). Current five-year contract was awarded through an RFP competitive process in 2008 and went into effect in July 2009 and was extended in June 2014 and will expire June 2019. Current contract does not include paramedic first response. There is a separate contract with the San Mateo County Pre-Hospital Emergency Medical Services Group (JPA) for paramedic fire first response services that expires in June 2019. The EMS Agency plans to award a contract for ALS emergency ambulance services to prior to June 30, 2019 and conduct future ambulance RFPs at periodic intervals to ensure the most appropriate level of ambulance service is available to meet the needs of San Mateo County. The EMS Agency plans to execute a new contract with the JPA prior to June 30, 2019.

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]): Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity



(e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Type of Exclusivity = Emergency Ambulance. Levels of Exclusivity = Limited Ambulance Services. Emergency Response: 1) 9-1-1 Emergency Response and 2) 7-Digit Emergency Response. ALS Ambulance.

Method to achieve exclusivity, if applicable (HS 1797.224):

If <u>grandfathered</u>, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If <u>competitively-determined</u>, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.

Emergency ALS Ambulance transport services competitive process was approved by and is on file at EMSA. The EMS Agency concluded a Request For Proposal competitive process for ALS emergency ambulance services prior to the expiration date of June 2019, and is currently completing negotiations of the new contract. The new contract will begin on July 1, 2019.



Local EMS Agency or County Name: San Mateo County

Area or Subarea (Zone) Name or Title: City of South San Francisco

Name of Current Provider(s): City of South San Francisco Fire Department Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Area or Subarea (Zone) Geographic Description: City of South San Francisco

Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6): Include intent of local EMS agency and Board action.

City of South San Francisco qualifies for exclusivity within its jurisdiction.

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]): Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Emergency ambulance. Emergency Response = 911 Emergency Response, 7-Digit Emergency Response. Transport Services = ALS Ambulance Services.

Method to achieve exclusivity, if applicable (HS 1797.224):

If <u>grandfathered</u>, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If <u>competitively-determined</u>, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.

Non-Competitive (grandfathering). The EMS Agency believes South San Francisco Fire meets the criteria for "grandfathering" in Section1797.224, and as such qualifies for exclusivity within its jurisdiction. On March 4, 1975, the San Mateo County Board of Supervisors approved Resolution No. 34702 authorizing an agreement with City of South San Francisco to establish a paramedic response and transport unit in cooperation with the County, and its effort to establish a comprehensive emergency medical system. Since that time South San Francisco Fire Department has provided continuous paramedic transport services within the County for the City of South San Francisco. This has been documented in EMS Plans, internal documents, and various media publications going back to 1974.



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. Make copies as needed.

1 1	1
	Telephone Number: (65
	(650) 992-4000

Written Contract:	Se	Service:	Base Hospital:	Burn Center:
⊠ Yes □ No	☐ Referral Emergency	☐ Standby Emergency	⊠ Yes □ No	☐ Yes ☒ No
	■ Basic Emergency	☐ Comprehensive Emergency		
Pediatric Critical Care Center ¹	Center¹ ☐ Yes ☒ No	Trauma Center:	If Trauma Center what level:	r what level:
EDAP ² PICU ³		□ Yes ⊠ No	☐ Level I	☐ Level II
			Level III	L Level IV

STEMI Center:

Stroke Center:

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 9: FACILITIES	EMERGENCY MEDICAL SERVICES
	TABLE 9: FACILITIES

Facility: Kaiser Permar	nente Medical Center - South	Telephone Number: (650)	(650) 742-2200	
Address: 1200 El Camino Real	nino Real			
1 1	South San Francisco, California 94080			
Written Contract:	Service:		Base Hospital:	Burn Center:
⊠ Yes □ No	□ Referral Emergency□ Basic Emergency□ □	Standby Emergency Comprehensive Emergency	⊠ Yes □ No	□ Yes ⊠ No
Pediatric Critical Care Center ¹	e Center¹ ☐ Yes ☒ No	Trauma Center:	If Trauma Center what level:	er what level:
PICU ³	☐ Yes ☐ No	□ Yes ⊠ No	☐ LevelⅡ	☐ Level II
STEMI Center:	Stroke Center:			
☐ Yes ☒ No	⊠ Yes □ No			

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



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Note: Complete information for each facility by county. Make copies as needed.

Written	\ddress:	acility:
Written Contract:	Address: 1501 Trousdale Drive Burlingame, California	Mills-Peninsu
Service	1501 Trousdale Drive Burlingame, California 94010	acility: Mills-Peninsula Medical Center
rice:		Telephone Number: (65
Base Hospital:		(650) 695-5400
Burn Center		

			⊠ Yes □ No	No No
			Stroke Center:	STEMI Center:
☐ Level II	☐ Level III	□ Yes ⊠ No	☐ Yes ⊠ No	PICU ³
r what leve	If Trauma Center what level:	Trauma Center:	er¹ ☐ Yes ☒ No	Pediatric Critical Care Center ¹
		☐ Comprehensive Emergency		
☐ Yes ☒ No	⊠ Yes □ No	☐ Standby Emergency	Referral Emergency	⊠ Yes □ No □
Burn Center:	Base Hospital:	Service:	Sen	Written Contract:

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



TABLE 9: FACILITIES

County: San Mateo

Note:
Complete i
information for
for eac
th facility
by
county.
Make copies as needed.

	Address:	Facility:
San Mateo, California 94403	Address: 222 West 39th Street	Facility: San Mateo Medical Center
		Telephone Number:
		(650) 573-2222

Dase Hospital.	Collection
☐ Standby Emergency☐ Comprehensive Emergency	☐ Yes ⊠ No
Trauma Center: If Trauma Center what level:	iter what level:
☐ Yes ☒ No ☐ Level III	☐ Level II
ergency sive Emerge	

STEMI Center:

Stroke Center:

☐ Yes ☒ No

☐ Yes ⊠ No

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



TABLE 9: FACILITIES

County: San Mateo

Note:
Complete inf
information t
for
each
facility
by
county.
Make
e copies
s as
needed.

las Pulgas Telephone Number:		Address: 170 Alameda de las Pulgas	Facility: Sequoia Hospita	
Telephone Number:	Redwood City, California 94062	las Pulgas		
			Telephone Number:	

Written Contract:	Se	Service:	Base Hospital:	Burn Center:
⊠ Yes □ No	□ Referral Emergency⊠ Basic Emergency	☐ Standby Emergency☐ Comprehensive Emergency	⊠ Yes □ No	□ Yes ⊠ No
Pediatric Critical Care Center ¹		Trauma Center:	If Trauma Center what level:	er what level:
EDAP ² PICU ³		□ Yes ⊠ No	☐ Level III	☐ Level II

STEMI Center:

Stroke Center:

⊠ Yes □ No

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



TABLEO	(
9	4
EACHITIES	MEDICAL
n	SERVI

IABLE 9: FACILITIES

County: San Mateo

Note:
Complete .
information
for each
'n facility
by county.
Make copies as needed.

Sc	Address: 12		Facility: Ka
South San Francisco, California 94080	1200 El Camino Real	Redwood City	ty: Kaiser Permanente Medical Center -
**			Telephone Number:
			(650) 742-2200

Written Contract:	Se	Service:	Base Hospital:	Burn Center:	
⊠ Yes □ No	☐ Referral Emergency☒ Basic Emergency	☐ Standby Emergency☐ Comprehensive Emergency	⊠ Yes □ No	□ Yes ⊠ No	
				+	
Pediatric Critical Care Center ¹	Center¹ ☐ Yes ☒ No	Trauma Center:	If Trauma Center what level:	er what level:	
EDAP ² PICU ³	⊠ Yes □ No	□ Yes ⊠ No	☐ Level III	☐ LevelⅡ☐ LevelⅣ	
					1

STEMI Center:

Stroke Center:

⊠ Yes □ No

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



TABLE 9:	
: FACILITIES	MEDICAL SERVI

			⊠ Yes □ No	⊠ Yes □ No	
			Stroke Center:	STEMI Center:	
☐ LevelI	⊠ LevelⅡ	⊠ Yes □ No	⊠ Yes □ No	EDAP ² PICU ³	
er what level:	If Trauma Center what level:	Trauma Center:	⊠ Yes □	Pediatric Critical Care Center ¹	
		☐ Comprehensive Emergency	☐ Referral Emergency☒ Basic Emergency	⊠ Yes □ No	
☐ Yes ☒ No	X Yes ☐ No				
Burn Center	Base Hospital:	<u>/ice:</u>	Service:	Written Contract:	
, and trauma	at serves as an adirional Base Hospital, PCCC ara County LEMSA)	*Santa Clara County hospital that serves as an authorized receiving facility, Base Hospital, pediatric Base Hospital, PCCC, and trauma center (designated by Santa Clara County LEMSA)			
disposition of the second			nia 94305		-
		ı	0 -	Address: 300 Pasteur Drive	-
	23-4000	Telephone Number: (650) 723-4000	*	The state of the s	7
		pies as needed.	Note: Complete information for each facility by county. Make copies as needed.	ote: Complete information fo	~

¹ Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*² Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
³ Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



Note: Complete information for each facility by county. Make copies as needed.	County: San Mateo	TABLE 9: FACILITIES	MEDICAL SERVICES	COUNTY OF SAN MATEO EMERGENCY
Make copies as needed				

Address: Facility:

600 Marine Boulevard Seton - Coastside

Telephone Number:

(650) 723-3921

Moss Beach, California 94038

			Race Hospital	Burn Center:
Written Contract:	Service	rice:	base nospital.	Dulli Cellici.
⊠ Yes □ No	☐ Referral Emergency	Standby Emergency ■	⊠ Yes □ No	☐ Yes ☒ No
	☐ Basic Emergency	☐ Comprehensive Emergency		
Pediatric Critical Care Center ¹		Trauma Center:	If Trauma Center what level:	er what level:
EDAP ²	⊠ Yes □ No	☐ Yes ⊠ No	☐ Level I	☐ Level II
			☐ Level III	☐ Level IV
STEMI Center:	Stroke Center:			
☐ Yes ☒ No	☐ Yes ☒ No			

Meets EMSA Pediatric Critical Care Center (PCCC) Standards.
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



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Note: Co	Note: Complete information for each facility by county. Make copies as needed.	Make copies as needed.
Facility	Facility: Palo Alto VA Hospital*	Telephone Number: (650) 493-5000
Address	Address: 3801 Miranda Avenue	
	Palo Alto, California 94304	
		*Santa Clara County facility that serves San Mateo County as a receiving hospital

			☐ Yes ☒ No	☐ Yes ⊠ No
			Stroke Center:	STEMI Center:
☐ Level II	☐ Level III	□ Yes ⊠ No	☐ Yes ☒ No	PICU ³
er what leve	If Trauma Center what level:	Trauma Center:		Pediatric Critical Care Center ¹
		☐ Comprehensive Emergency	Basic Emergency ■	
☐ Yes ☒ No	☐ Yes ⊠ No	☐ Standby Emergency	Referral Emergency	□ Yes ⊠ No
Burn Center:	Base Hospital:	Service:	Ser	Written Contract:

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



TABLE 9: FACILITIES

County: San Mateo

Note:
Complete information fo
r each
facility
by
county.
te: Complete information for each facility by county. Make copies as needed.

Written		Address:	Facility:
Written Contract:	Santa Cruz, California 95065	Address: 1555 Soquel Drive	Facility: Dominican Hospital*
Service:	*Santa Cruz County facility that serves San Mateo County as a receiving hospital		Telephone Number: (831) 462-7700
Base Hospital:	at serves San Mateo Co		462-7700
Burn Center:	ounty as a		

Written Contract:	S	Service:	Base Hospital:	Burn Center:
⊠ Yes □ No	□ Referral Emergency⋈ Basic Emergency	☐ Standby Emergency☐ Comprehensive Emergency	⊠ Yes □ No	□ Yes ⊠ No
Pediatric Critical Care Center ¹		Trauma Center:	If Trauma Center what level:	er what level:
EDAP ² PICU ³	□ Yes □ No	☐ Yes ⊠ No	☐ LevelⅡ	□ Level II

STEMI Center:

Stroke Center:

☐ Yes ☒ No

☐ Yes ☒ No

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



2 000
EMERGENCY MEDICAL SERVICE

			☐ Yes ☒ No	☐ Yes ☒ No	☐ Yes	
			Stroke Center:	STEMI Center:	STEMI	
Level Level	Level	Trauma Center: □ Yes ⊠ No	⊠ Yes □ No ⊠ Yes □ No	Pediatric Critical Care Center ¹ EDAP ² PICU ³	Pediatric Critic EDAP ² PICU ³	
T Yes	Yes ×	Standby Emergency Comprehensive Emergency	Referral Emergency		□ Yes ⊠ No	
Burn Cente	Base Hospital:		Service:	ract:	Written Contract:	
teo County as a	that serves San Mat	*San Francisco County facility that serves San Mateo County as a designated PCCC only		San Francisco, California 94158	1 1	
	415) 353-1611	Telephone Number: (415) 38		University of California San Francisco Medical Center* 1975 4 th Street	Facility: University: Medi	1
		as needed.	Note: Complete information for each facility by county. Make copies as needed.	nformation for each t	Vote: Complete in	1
				ateo	County: San Mateo	
				LITIES	TABLE 9: FACILITIES	
				MEDICAL SERVICES	MEDI	1

☐ Yes ⊠ No

Level II Level IV

Burn Center:

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



MEDICAL SERVICES	
TABLE 9: FACILITIES	
County: San Mateo	
Note: Complete information for each facility by county. Make copies as needed.	

ter what level: □ Level II □ Level IV	If Trauma Center what level: ☐ Level ☐ Level ☐ Level ☐ Level	Trauma Center: ☐ Yes ☒ No	Senter¹ ⊠ Yes □ No ⊠ Yes □ No ⊠ Yes □ No	Pediatric Critical Care Center ¹ EDAP ² PICU ³
□ Yes ⊠ No	□ Yes ⊠ No	☐ Standby Emergency☐ Comprehensive Emergency	□ Referral Emergency□ Basic Emergency	□ Yes ⊠ No
Burn Center:	Base Hospital:	ce:	Service:	Written Contract:
o County as a	hat serves San Mate	*San Francisco County facility that serves San Mateo County as a designated PCCC only	San Francisco, California 94114	Address: Castro and Duboce Avenue San Francisco, California 94
	(415) 600-6464	Telephone Number: (415) 60	California Pacific Medical Center – Davies Campus*	Facility: California Paci

STEMI Center:

Stroke Center:

☐ Yes ☒ No

☐ Yes ⊠ No

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



TABLE 9:	2 091
): FACILITIES	MEDICAL SERVICE

			☐ Yes ☒ No	☐ Yes ☒ No
			Stroke Center:	STEMI Center:
☐ Level I	□ Level III	⊠ Yes □ No		PICU ³
r what level:	If Trauma Center what level:	Trauma Center:	r¹	Pediatric Critical Care Center
	E No	☐ Standby Emergency ☐ Comprehensive Emergency	Referral Emergency Basic Emergency	⊠ Yes □ No □
Burn center	Base Hospital:	Service:	Sen	Written Contract:
County as a	hat serves San Mateo an Francisco LEMSA	*San Francisco County facility that serves San Mateo County as a trauma center designated by San Francisco LEMSA	Offila 94 i 10	San Francisco, Calliornia 94 i 10
	J6-8000	Telephone Number: (628) 206-8000	Zuckerberg San Francisco General Hospital* 1001 Portrero Avenue	Facility: Zuckerberg San France Address: 1001 Portrero Avenue
			ch facility by county. Make co	Note: Complete information for each facility by county. Make copies as needed

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



County: San Mateo	TABLE 9: FACILITIES	EMERGENCY MEDICAL SERVICES

Note: Complete information for each facility by county. Make copies as needed.

Telephone Number:

(415) 353-6300

Facility: Address:

900 Hyde Street St. Francis Hospital*

San Francisco	San Francisco, California 94 109	*San Francisco County facility that serves San Mateo County as a burn center only	that serves San Mateo	County as a
Written Contract:	S	Service:	Base Hospital:	Burn Center:
□ Yes ⊠ No	☐ Referral Emergency☒ Basic Emergency	☐ Standby Emergency☐ Comprehensive Emergency	□ Yes ⊠ No	⊠ Yes □ No
Pediatric Critical Care Center ¹	□ Yes	Trauma Center:	If Trauma Center what level:	er what level:
EDAP ² PICU ³	☐ Yes ⊠ No	□ Yes ⊠ No	☐ Level III	☐ Level II
STEMI Center:	Stroke Center:	ļ.:		
□ Yes ⊠ No	☐ Yes ☒ No			

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



TABLE 9:	FORM
FACILITIES	MEDICAL SERVICE

N				☐ Yes ☒ No	□ Yes ⊠ No	
*San Jose, California 95128 *Santa Clara County facility that serves San Mateo County as center only *Santa Clara County facility that serves San Mateo County as center only *Santa Clara County facility that serves San Mateo County as center only *Base Hospital: Burn *San Jose, California 95128 *Santa Clara County facility that serves San Mateo County as center only Base Hospital: Burn *Contract: Pes No Trauma Center: Yes No Pes No Level Level Level				Stroke Center:	STEMI Center:	
*San Jose, California 95128 *Santa Clara County facility that serves San Mateo County facility facil	☐ Level II	☐ Level III	□ Yes ⊠ No	□ Yes ⊠ No	PICU ³	
T51 South Bascom Avenue *San Jose, California 95128 *Santa Clara County facility that serves San Mateo County facility f	er what level:	If Trauma Cente	Trauma Center:		Pediatric Critical Care Center ¹	
*San Jose, California 95128 *Santa Clara County facility that serves San Mateo County facility fa	[] 		Comprehensive Emergency	sic Emergency		
San Jose, California 95128 *Santa Clara County facility that serves San Mateo Coucenter only	Burn Center:	Base Hospital:	,		lct:	
1 1	ounty as a burn	t serves San Mateo Co	*Santa Clara County facility that center only		Sall Jose, Calliottia So.	1
ity: Santa Clara Valley Medical Center Lelephore Number: (400) 003-3220	=	07.02.0	ř.	cal Center nue	Facility: Santa Clara Valley Medi Address: 751 South Bascom Aver	> ™

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



TABLE 10: APPROVED TRAINING PROGRAMS

NOTE: Table 10 is to be completed by county. Make copies to add pages as needed. County: San Mateo Reporting Year: 2018

Address:	1	1700 West Hillsdale Boulevard	Boulevard		
	San Ma	San Mateo, California 94402	94402		
Student Open	Open to general	Cost of Program:	am: **Program Level <u>EMT-I</u>		
	ō	Basic:	10.5 Number of students completing training per year.	ing training per year:	
			\$150		
			lab fee Initial training		
		Refresher:	0.5	Not reported	
2				Not reported	
			Continuing Education: Expiration Date:	6/21/2019	
			Number of courses:	υ	
			Initial training: Refresher:	2 per year	
			Continuing Education:	1 per vear	

^{*}Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.



	Student Eligibility*:	Training Institution: Address:
	Open to general public	
Refresher: \$50	of Progra	Skyline College 3300 College Drive San Bruno, California 94066
Refresher: Continuing Education: Expiration Date: Number of courses: Initial training: Refresher: Continuing Education:	**Program Level	6
cation:	am: **Program Level <u>EMT-I</u>	
1	,	Telephone Number:
Not reported Not reported Not reported 3/31/2021 3 1 per year Varies		Number:
		(650) 738-4284

^{*}Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.



	Student C Eligibility*: p	Training Institution: Address:
Continuing Education: Expiration Date: Number of courses: Initial training: Refresher: Continuing Education:	Open to general Cost of Program: **Program Level EMT-I public \$1,650 Number of students completing training per year Refresher: \$500 Refresher:	ution: South San Francisco Fire Department 480 North Canal Street South San Francisco, California 94080
1-2 year 10 per year Varies	y per year: Not reported Not reported	Telephone Number: (650) 877-8664

*Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.



TABLE 11:	
DISPATCH	
AGENCY	

Reporting Year: 2018

Name:	San Mateo County	San Mateo County Public Safety Communications	unications	Primary Contact:		Lisa Lucett, Fire/EMS Dispatch Manager	spatch
Address:	400 County Center	37					
	Redwood City, California 94063	lifornia 94063					
Telephone Number:	(650) 363-4900			10			
Written Contract:	Medical Director:	□ Day-to-Day	Number of Pe	Number of Personnel Providing Services:	ing Services:		
⊠ Yes □ No	⊠ Yes □ No	⊠ Disaster	30 EMD Trai	Training	O EMT-D) IO	ALS
			(C)				
Ownership: Note: The private of the		If Public: ☑ Fire	If Public: ☐ City		⊠ County ☐ State ☐ Fire District ☐ Federal	Fire District	□ Federal
		⊠ Law					
		□ Other					
		Explain:					